MINISTRY OF SOCIAL DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

STUDYLINK
Hoto Akoranga
A service of the Ministry of Social Development

Jobseeker Support Student Hardship Additional Hardship form

Complete this form if you don't qualify for a Student Allowance and are applying for the Jobseeker Support Student Hardship because you're in hardship.

You must give us all the information we need.

If you do not have all the information we need, talk with us and we may be able to help.

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back, we may impose a penalty, and you could be prosecuted.

To find out more visit our website **studylink.govt.nz**

How to return your form

The easiest and fastest way to return your completed form to us is online using **connect.co.nz** Please remember to include your name and client number.

For more ways to contact us, visit our website **studylink.govt.nz**

1. What is your client number?

If you have received assistance from StudyLink or Work and Income before, write your client number here if you know it. This number can be found on your Community Services Card if you have one.

Client number ☐☐☐ | ☐☐☐ | ☐☐☐

2. What is your full name?

First name	Middle name(s)	Surname or family name

3. What is your legal name as it appears on your birth certificate? (If different from above)

First name	Middle name(s)	Surname or family name

4. What date were you born?

☐☐ Day ☐☐ Month ☐☐☐☐ Year

5. Why don't you qualify for a Student Allowance?

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6. How did you support yourself during the study year?

☐ Student Loan living costs	per week	$	☐ Scholarship(s)	per week	$
☐ Work	per week	$	☐ Savings	Total amount	$
☐ Help from parents	per week	$	☐ Overdraft Limit	per week	$
☐ Personal loan	per week	$	☐ Other (please explain below)	Total amount	$

7. Is the support you listed above available to you during the study break?

☐ Yes ☐ No

If no, please tell us why not: (You can continue on a separate page if required.)

8. Will you be living with your parent(s) or guardian(s) during the study break?

☐ Yes ☐ No

9. Can your parent(s) or guardian(s) support you?

☐ Yes (Go to Q10) ☐ No

If no, please explain how your parents' financial circumstances affect their ability to support you:

10. What ongoing costs do you have during the study break?

Include daily, weekly & monthly expenses that you have. For example, hire purchases, rental agreements, power, phone, food.

11. What have you done to attempt to improve your financial situation?

12. Is there anything else you'd like to tell us about your personal situation that may support your application?

For example, your health or any family issues. Please give us a full and detailed explanation. (You can continue on a separate page if required.)

We may ask for evidence of this.

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How we protect your privacy

Collecting your information

We collect your personal information, so we can provide income support, NZ Super or Veteran's Pension, Student Allowance, or Loans and connect you with employment, education and housing services. We do this under various Acts, which are all listed on our website at workandincome.govt.nz/privacy

- To help us do this, we collect information about your identity, your relevant history, and your eligibility for our services.
- We get this information directly from you, and we sometimes collect information about you from others, including other government agencies.
- You can choose not to give us your personal information, but we might not be able to help you if you don't.

Using your information

We use the information you give us to make decisions about the best way to help you.

- These decisions may be about:
  - whether you're eligible for our services
  - running our operations and ensuring our services are effective
  - the services we'll provide in the future.

Sharing your information

Sometimes, we need to share your information outside our Ministry to reach our goal of helping New Zealanders to be safe, strong, and independent.

- To do this, we may share your information with:
  - prospective employers to help you find work
  - contracted service providers that help us to help you
  - health providers if we need your medical information to assess your eligibility
  - other government agencies when we have an agreement with them
  - some other governments if you may be eligible to get or are getting an overseas pension.
- We also share personal information when the law says we have to.

Respecting you and your information

We make sure we follow the Privacy Act to do what's right when we use your information.

- We treat you and your information with respect, by acting responsibly and being ethical.
- We make sure any technology we use meets strict security standards so it keeps your information safe.

Get in touch if you have a question

You have a right to ask to see your personal information, and to ask for it to be corrected if it's wrong.

- If you have a question or a complaint, please get in touch.
- You can find full details about what we do with personal information in our privacy notice at: **workandincome.govt.nz/privacy**

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Student's declaration

The information I have provided in this form is true and I have not left anything out. I have read and understood the Privacy Statement and my obligations for Jobseeker Support Student Hardship. I understand that my payments may be reduced or stopped if I make a false statement or don't tell StudyLink of a change in any circumstances or fail to meet my obligations. If this happens I understand that I will have to pay back any overpayments plus collection costs, and I could be prosecuted.

Student's signature

Day Month Year

MyStudyLink
get it all done online

- check out what financial assistance you may be able to get
- apply for your student finances
- check your Student Allowance and Student Loan application status
- view and update your personal details
- change the amount of your living cost payments and apply for your course-related costs
- view details of your next payment and previous transactions
- view your mail
- view and accept your Student Loan Contract.

How to contact us

Website: **studylink.govt.nz**

Phone: **0800 88 99 00**

Using Connect
A quick and easy way to send us your documents

1. Create an account at **connect.co.nz** with your RealMe login
2. Upload your verified documents
3. Submit to StudyLink